



The Hershey Company's Palm Oil Grievance Log

Published October 2021

This log records grievances Hershey receives that are in direct violation of our [Responsible Palm Oil Sourcing Policy](#) and occur in our palm oil supply chain. The log will be updated on our website each month. The grievances listed are reported based on Hershey's awareness at the time of publication.

Grievance Log Updates

In September 2021, no new grievances were raised to Hershey.

Of the 43 grievances logged to date, none are being investigated, 28 are being monitored and 15 are closed. Closed grievances may include those which resulted in the suspension of a company.

As of end September 2021, Hershey issued one additional No Buy orders. We currently have No Buy orders placed on 16 palm companies:

- 1) Indofood Agri Resources/ Salim Group – issued February 2018
- 2) PT Surya Panen Subur (SPS/SPS II) – issued November 2018
- 3) FGV Holdings Bhd (formerly Felda) – issued December 2018
- 4) Samling Group – issued April 2020
- 5) Mulia Sawit Group – issued April 2020
- 6) PT Indo Sawit Perkasa – issued June 2020
- 7) PT Indo Alam – issued June 2020
- 8) PT Laot Bangko – issued June 2020
- 9) Ciliandry Anky Abadi – issued August 2020
- 10) Indonusa – issued September 2020
- 11) PT Kallista Alam – issued September 2020
- 12) PT Permata Hijau – issued September 2020
- 13) Tunas Baru Lampung/Sungai Budi – issued September 2020
- 14) PT Nia Yulided – issued May 2021
- 15) Selangor State Agriculture Corporation (*Perbadanan Kemajuan Pertanian Selangor/PKPS*) – issued May 2021
- 16) East New Britain Resources – issued August 2021

As of end September 2021, no suspended palm company was granted re-entry into our supply chain.

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Mighty Earth Rapid Response 35

Case # 21-08-001

Received from: Mighty Earth

Date Received: August 2021

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- New cases in Indonesia and Malaysia as reported by Mighty Earth in [Rapid Response report 35](#) by
 - Bukit Asam: PT Bumi Sawindo Permai
 - Ta Ann: LFP 0010

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any involved parties
- According to our H2-20 mill list, through our direct suppliers, we may be connected to PT Bumi Sawindo Permai and Ta Ann

Progress Updates

- August 2021: Hershey reached out to AAK, Bunge, Cargill and Fuji who may be connected to the above palm companies to understand their engagement with these companies and verify the alleged deforestation.
- September 2021: AAK and Cargill have indicated that both are still investigating both cases through their direct suppliers.

Bukit Asam: PT Bumi Sawindo Permai

- October 2021: AAK reported their supplier, Musim Mas, is requesting that Bukit Asam provide additional supporting documents, including maps, for satellite analysis.

Ta Ann: LFP 0010

- October 2021: Wilmar has indicated that the land development is not related to palm operations. It is anticipated that this case will be placed on their ineligible list.

East New Britain Resources Group

Case # 21-07-002

Received from: Global Witness

Date Received: July 2021

Status: Suspended

Summary:

- Allegations of deforestation and/or peatland development; allegations of human rights and labor issues; allegations of FPIC violations
- Global Witness shared allegation that Papua New Guinea company, East New Britain Resources Group and their two mills, Narangit and Liguria are destroying rainforest; operating without free, prior and informed from local communities; engaging in child labor and corruption; and directing police brutality against local people.
- August 2021: Hershey has issued a ‘No Buy’ order on East New Britain Resources Group.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any involved parties
- According to our H1 and H2-20 mill list, through our direct supplier, we may be connected to East New Britain Group and the Narangit mill

Progress Updates

- July 2021: Hershey has reached out to direct supplier, AAK, through which Hershey shows connections to East New Britain Resources (ENBR) and the Narangit mill. Hershey is requesting AAK share any knowledge of these allegations and any engagement done to date through their supply chain partners as well as the request to investigate following their grievance procedures.
 - AAK is engaging their supplier, Mewah, on this case. Mewah no longer has ENB connections in their H1-2021 mill list declaration and will therefore no longer be linked in AAK’s mill list submitted to Hershey. Mewah has confirmed suspension of ENBR group as a supplier pending investigation of these wide-ranging allegations.
 - Additionally, Mewah, who also had linkages to Rimbunan Hijau’s Mamusi mill in Papua New Guinea, has issued a groupwide suspension of Rimbunan Hijau Group. Hershey is not connected to the Mamusi mill but to other Rimbunan Hijau mills in Malaysia through AAK and Cargill.
- August 2021:
 - Hershey has placed a ‘No Buy’ order on East New Britain Resources Group.
 - We continue to work with our supply chain partners and Earthworm Foundation to explore what corrective actions and support can be done for the communities and workers who been impacted. We understand that Earthworm Foundation is seeking to contact partners in Papua New Guinea who may be able to provide guidance on this effort.

Mighty Earth Rapid Response 34

Case # 21-07-001

Received from: Mighty Earth

Date Received: July 2021

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- New cases in Indonesia and Sarawak, Malaysia as reported by Mighty Earth in their [Rapid Response report 34](#) by
 - Eagle High Plantations Tbk (Rajawali group): PT Tandan Sawita Papua
 - Wings Agro: PT Gawi Makmur Kalimantan
 - Triputra Agro Persada: PT Brahma Binabakti
 - Rimbunan Hijau: LPF 0026
- Unresolved cases as reported by Mighty Earth in their [Rapid Response report 33](#)
 - Astra International Tbk: PT Agincourt Resources Tbk – See Case #21-05-001 for details.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any involved parties
- According to our H2-20 mill list, through our direct suppliers, we may be connected to Eagle High Plantations, PT Gawi Makmur Kalimantan, Triputra Agro Persada, PT Brahma Binabakti and Rimbunan Hijau

Progress Updates

- July 2021: Hershey reached out to AAK, Bunge and Cargill who may be connected to the above palm companies to understand their engagement with these companies and identify their position on the grievance.

Eagle High Plantations: PT Tandan Sawit Papua

- July 2021: Mighty Earth did provide updates on one case flagged in the report – Eagle High Plantations: PT Tandan Sawit Papua – for which indirect supplier, Golden Agri Resources (GAR), is already following up. Details can be found on [GAR's grievance log](#).

Triputra Agro Persada: PT Brahma Binabakti

- July 2021: Based on the ground-truthing, the cleared area is controlled by the local community and was previously a rubber plantation. See verification report here: <https://bit.ly/3qONoOi> As per TAP's internal policy, PT BBB will not share the HGU boundary with GAR. However, as an RSPO member, TAP will send the correct PT BBB concession boundary to the RSPO by Q3 2021 so that the map on the geRSPO website can be updated as it is currently inaccurate. Stakeholders will then have the correct data of PT BBB concession boundary. Details can be found on [GAR's grievance log](#).
- August 2021: Cargill who is indirectly connected to TAP also confirmed that the correct map boundaries are being shared with RSPO to be uploaded onto GEORSPO in Q3 2021. AAK follow-up with TAP also confirms the same.

Wings Agro: PT Gawi Makmur Kalimantan

- August 2021: Cargill indicated they are still investigating this case. Wings Agro has shared that the land clearing was conducted by the local community for a community garden of mixed rubber and

some palm oil development. Cargill continues following up with Wings Agro to review if community clearing overlaps with any HCV/HCS areas within the Gawi Makmur Kalimantan concession.

- September 2021: According to Bunge's [grievance log](#), Wings Agro "has reiterated its commitment to land development in adherence to its HCV and HCS assessments".

Rimbunan Hijau

- August 2021: Several direct suppliers have confirmed that the land clearing in the concessions is not linked to palm oil development.
- September 2021: Separate from this specific Rapid Response Report, we understand from a different case, Case # 21-07-002, that Mewah, indirect supplier to Hershey, issued a groupwide suspension of Rimbunan Hijau Group in July/August 2021 timeframe.

Grupo Hame - Reforestadora de Palmas del Petén, S.A (REPSA)

Case # 21-06-001

Received from: Rainforest Action Network

Date Received: June 2021

Status: Monitoring

Summary:

- Allegations of human rights and labor issues; allegations of violence towards human rights and environmental defenders; allegations of environmental issues
- In 2015, the case was initially raised in [a letter by NGOs](#) in 2015 against Empresa Reforestadora de Palma de Petén SA (REPSA).
- In June 2021, a group of NGOs [shared a letter](#) that expresses concern of REPSA, or the Olmeca and Grupo Hame group, gaining re-entry into supply chains indicating that the judicial process related to the case on ecocide has not yet concluded nor has there been verified due diligence or remediation of other allegations.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any involved parties
- According to our H2-20 mill list, through our direct suppliers, we may be connected to Grupo Hame and Olmeca (parent company to REPSA)

Progress Updates on Addressing

- June 2021: Hershey reached out to direct suppliers, AAK and Cargill, to understand their previous engagement and current position on REPSA allegations and re-entry into supply chains. Hershey wants to understand the due diligence that has been done as well as understand the timeline for the judicial process that is occurring related to the ecocide to ensure that there is no obstructing access to remedy through any formal process in line with the UNGPs.

- AAK indicates having suspended REPSA until early in 2020 and has continually engaged with Grupo Hame to transform their practices. Grupo Hame publishes quarterly progress updates on their [website](#).
- Cargill has shared a letter indicating verification and work done to date with REPSA and Grupo Hame, much of which can be found on Cargill's [grievance log](#). Hershey will review the letter and follow-up accordingly.
- Several Hershey suppliers indicated they are responding to the letter shared by RAN and other NGOs. We will also review these responses. It is also understood that Grupo Hame plans to publicly respond to [Business & Human Rights Resource Centre](#).
- July 2021: AAK and Cargill have provided responses to Hershey about their ongoing engagement and verification efforts over the past few years with Grupo Hame. Responses from both along with other brands, palm companies, and Grupo Hame can be found on the [Business & Human Rights Resource Centre](#).
 - AAK indicates that while they've lifted the REPSA suspension, direct commercial relations have not resumed. Engagement with Grupo Hame and REPSA continue. It was shared that the [Prosecutors Office indicated](#) that REPSA is not linked to the Lima Choc case. Related to the Pasion River case, while the court case is pending, REPSA has developed an action plan in consultation with [local communities and stakeholder groups](#).

Astra International Group / Jardine Matheson Group: Agincourt Resources Tbk

Case # 21-05-001

Received from: Mighty Earth

Date Received: May 2021

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- New case in Indonesia as reported by Mighty Earth in their [Rapid Response report 33](#) by:
 - Astra International Group / Jardine Matheson Group: Agincourt Resources Tbk
- Case is not specifically related to palm, but to deforestation by a gold mining development in North Sumatra by Agincourt, sister mining company to palm grower and trader, PT Astra Agro Lestari, through parent company, Astra International (majority owned by Jardine Matheson).
- See more details on PT Astra Agro Lestari Case # 18-06-001

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any involved parties
- According to our H1-20 and H2-20 mill list, through our direct suppliers, we may be connected to PT Astra Agro Lestari

Progress Updates on Addressing Grievance Allegations

- May 2021: Hershey reached out to direct suppliers, AAK, Bunge, Cargill and Fuji, to remind them that our Palm Oil Policy applies across commodities and at the Group level. We've requested our direct suppliers share information on engagement with PT Astra Agro Lestari (PT AAL), the need for a moratorium on land clearing by Agincourt Tbk pending completion of HCV/HCS assessment of the concession as well the need for Astra International / Jardine Matheson to develop and commit to a cross-commodity group-wide NDPE policy.
- June 2021:
 - Fuji and AAK have engaged several direct suppliers on the issue. Direct suppliers have indicated challenges in applying pressure on PT Agincourt Resources as despite being under the same holding company, operations are independent according to applicable Law of Indonesia No. 20/2007 concerning Limited Liability Company. PR AR is out of PT AAL's management control.
 - Bunge has stopped sourcing directly from PT AAL since December 2020. Updates on this can be found in their [grievance log](#).
 - Cargill indicated that they're investigating the case.
 - Mighty Earth shared a link to [recent satellite imagery](#) of the new industrial deforestation near the mine. In addition, the NGO shared that PT AAL has yet to log grievances raised by Proctor and Gamble with Wilmar regarding land conflict at PT AAL's subsidiaries (PT Mamuang, PT LTT and PT ANA). Hershey will follow-up with direct suppliers that such grievances should be logged and investigated according to their grievance procedure.
 - Hershey continues to engage Mighty Earth, Earthworm Foundation and our suppliers on how to best address grievances raised at the corporate group-level.
- July 2021: Hershey understands that IUCN has held a meeting with Jardines around a proposed MoU regarding a proposed study of tapanuli orangutan – the MoU would include a moratorium on new development/expansion into forest areas. We are awaiting updates on the status of the MoU and related timelines before taking any additional action.

Perbadanan Kemajuan Pertanian Selangor (PKPS)

Case # 21-04-002

Received from: Chain Reaction Research

Date Received: April 2021

Status: Suspended PKPS

Summary:

- Allegations of deforestation and/or peatland development
- [Chain Reaction Research article](#) indicates that Perbadanan Kemajuan Pertanian Selangor (PKPS) has plans to clear a peat swamp forest in Sabak Bernam District in the Malaysian state of Selangor, which is on land deemed to be an Environmentally Sensitive Area and designated for protection.
- According to the article, PKPS has started to clear the area in February 2021 for development of a palm oil mill and coconut plantation allegedly without preparing or submitting an Environmental Impact Assessment and despite a request for a moratorium on land clearing by Malaysia's Department of Environment.

- PKPS may own a total of 11 palm oil plantations and may have supplied fresh fruit bunches (FFB) to palm oil mills Sungai Terah and Syarikat Cahaya Muda Perak Sdn Bhd.
- May 2021: Hershey has issued a 'No Buy' order on PKPS.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with PKPS, Sungai Terah or Syarikat Cahaya Muda Perak
- According to our H1-20 mill and H2-20 list, through our direct suppliers, we may be connected to Sungai Terah and Syarikat Cahaya Muda Perak.

Progress Updates on Addressing Grievance Allegations

- April 2021: Hershey reached out to direct suppliers, AAK, Cargill and ISF, to remind them that our Palm Oil Policy applies across commodities and at the Group level. We've requested our direct suppliers share information on knowledge they have of PKPS, the need for a moratorium on land clearing as well the need for PKPS to develop and commit to a cross-commodity group-wide NDPE policy.
- May 2021:
 - ISF indicated they've begun engagement with Sungai Terah to see about engagement with PKPS after the CRR report was published. It was confirmed that palm oil from Sungai Terah does not enter Hershey's supply chain through ISF as it is not certified and no longer is on our H2-20 mill list through ISF.
 - AAK indicated that they'll engage with suppliers to clarify whether the indicated mills are sourcing FFB from PKPS plantations as alleged in CRR report.
 - Cargill indicated they've engaged Sungai Terah mill on NDPE. Sungai Terah has committed to cease sourcing from PKPS from June 1st. Cargill is engaging their direct suppliers with links to Syarikat Cahaya Muda Perak mill to understand if they're sourcing from PKPS.
- June 2021: Cargill indicated that through their direct supplier, there is confirmation that Syarikat Cahaya Muda Perak committed to sourcing FFB from a dealer that was linked to PKPS. It is confirmed that Sungai Terah ceased sourcing from PKPS as of June 1st but is reviewing their sourcing position upon learning that PKPS denies the original allegations and that there are not plans to develop palm on the land being cleared, but that the land development is part of a bigger project in Selangor on rural farming and food security. PKPS has ceased the development of the project at Selangor Smart Agro Park to fulfill the EIA requirements.
- July 2021:
 - Cargill indicates that PKPS denies plans to build a new mill on the land. PKPS indicated the land has been verified by the State Forestry Department as degraded land and that some portion will be allocated to the community for cash crop development. Requests have been made to Chain Reaction Research to retract the article. Cargill has received indication that PKPS will establish an official NDPE policy.
 - Hershey received additional information from an NGO that PKPS is canceling their plan to build the palm oil mill rather than denying that there were plans to build the mill. The NGO was informed that the concession is no longer part of the Forest Reserve. Several organizations have been [speaking out to protect the area](#) with the call that it should be considered a peat swamp forest.
- Hershey has placed a 'No Buy' order on PKPS. We expect that PKPS comply with the required land clearing moratorium in line with Malaysian law, undergo HCV/HCS assessment, and adopt a cross-commodity, group-level NDPE policy.

First Resources: PT Ketapang Agro Lestari

Case # 21-04-001

Received from: AidEnvironment

Date Received: April 2021

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- [Forest Peoples Programme \(FPP\) reports](#) the ownership overlap between First Resources, Fangiono Agro Plantations (FAP), and Ciliandry Anky Abadi as well as allegations of continued deforestation and linkages to NDPE supply chains. Chain Reaction Research issued a [report](#) referencing FPP's findings.
- First Resources' PT Ketapang Agro Lestari has been included in a Mongabay grievance allegation, see Case # 19-06-001.
- Fangiono has been included in a previous grievance allegation from Mighty Earth, see Case # 20-5-002.
- August 2020: Hershey suspended Ciliandry Anky Abadi from our supply chain. See case #20-5-002.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with First Resources, FAP or Ciliandry Anky Abadi.
- According to our H1-20 and H2-20 mill list, through our direct suppliers, we may be connected to First Resources.

Progress Updates on Addressing Grievance Allegations

- April 2021:
 - Hershey understands that an official complaint regarding ownership and group membership between First Resources, FAP and CAA have been filed with the [RSPO's Complaint Process](#)
 - Hershey reached out to direct suppliers, AAK and Cargill, to understand engagement with First Resources and FAP related to deforestation events connected to PT Ketapang Agro Lestari (PT KAL) and transparency around Fresh Fruit Bunch (FFB) sources and destinations. We understand from Starling satellite monitoring that there is large industrial clearance occurring that has a strong circumstantial link with PT KAL/First Resources. Since January 2016, Starling records 18,115 ha of deforestation within 20km of the mill - the vast majority of which took place in two industrial scale plantations either side of the mill and KAL's own plantation.
- May 2021: According to our H2-20 mill list, through Cargill, we may be connected to First Resource's PT Ketapang Agro Lestari. We continue to follow-up with Cargill on this grievance.
- June 2021: Cargill indicated that FAP Agri is not a direct supplier. Cargill is continuing engagement with direct suppliers.

Genting Plantations: PT Citra Sawit Cemerlang

Case # 21-03-004

Received from: Mighty Earth

Date Received: March 2021

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- PT CSC has been flagged in several Mighty Earth Rapid Response Reports, including [14](#), [15](#), [16](#) and [24](#). PT Citra Sawit Cemerlang (PT CSC) allegedly may have cleared 53 hectares within concession boundaries in Q4 2020 and potentially 2,045 hectares since January 2016.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Genting Plantations or PT Citra Sawit Cemerlang
- According to our H1-20 and H2-20 mill list, through our direct suppliers, we may be connected to Genting Plantations

Progress Updates on Addressing Grievance Allegations

- April 2021: Hershey reached out to direct supplier, AAK, to understand their engagement and position on this grievance, including the request that Genting provide completed HCV & HCS assessments as well as declare their full land bank and its future development.
- May 2021:
 - The [HCS Report](#) for PT Citra Sawit Cemerlang was published in January 2020 along with the [peer review report](#).
 - Starling shows that deforestation within the concession has continued since 2016. Since Q1 2016, there has been over 1,990 ha of deforestation. The highest rates of deforestation within PT Citra Sawit Cemerlang have been identified in 2020 when 1,004.3ha of forest was lost. Deforestation has also continued in 2021 with 19.1ha of deforestation being identified already.
 - Our H2-20 mill list shows Hershey may be connected to Genting through AAK, Bunge and Cargill.

YPJ Plantations Sdn Bhd: Yayasan Pelajaran Johor

Case # 21-02-003

Received from: Mighty Earth

Date Received: February 2021

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- New case in Malaysia as reported by Mighty Earth in their [Rapid Response report 32](#) by:
 - YPJ Plantations Sdn Bhd (Ladang SSI Sg Ara): Yayasan Pelajaran Johor (Johor State Government)

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with YPJ Plantations or Yayasan Pelajaran Johor
- According to our H1-20 and H2-20 mill list, through our direct suppliers, we may be connected to YPJ Plantations

Progress Updates on Addressing Grievance Allegations

- February 2021: Hershey reached out to direct suppliers, AAK, Bunge, Cargill and Wilmar, which show connections through our H1-20 mill list to understand their engagement with these companies and identify their position on the grievance.
- March 2021: Several suppliers responded on their or indirect supplier engagement
 - Mewah (indirect supplier) is engaging with YPJ to identify land clearing and NDPE violations in Ladang SSI Sg Ara as shared in their [grievance log](#)
- May 2021:
 - According to Hershey's H2-20 mill list, connections to YPJ may be through Bunge and Cargill
 - Wilmar's [ineligible grievance list](#) indicates that most of the clearing was prior to 2019 and that since the case was brought to YPJ in January 2020, YPJ developed a NDPE policy.

PT Agro Muara Rupit: SIPEF

Case # 21-02-002

Received from: Mighty Earth

Date Received: February 2021

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- New case in Indonesia as reported by Mighty Earth in their [Rapid Response report 32](#) by:
 - PT Agro Muara Rupit: SIPEF

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with PT Agro Muara Rupit or SIPEF
- According to our H1-20 and H2-20 mill list, through our direct suppliers, we may be connected to SIPEF

Progress Updates on Addressing Grievance Allegations

- February 2021: Hershey reached out to direct suppliers, AAK, Bunge, Cargill, Fuji and Wilmar, which show connections through our H1-20 mill list to understand their engagement with these companies and identify their position on the grievance. In particular, we request clarity on if forest clearance was conducted before the peer review process on an HCSA assessment was complete and evidence that the area cleared was not HCS forest.
 - Bunge has outlined their follow-up and closing of this case in their [grievance log](#) based on PT AMR following of RSPO Annex 5 for the transition to integrated HCV-HCS assessments. It is indicated that no areas earmarked as HCS or for conservation have been cleared.
 - Cargill is following up with SIPEF on their [statement](#). Details can be found in Cargill's [grievance log](#).
- March 2021: Several suppliers provided updates on their or indirect supplier engagement
 - PT AMR's HCS assessment report is now loaded on the [HCSA website](#) under the "Ongoing Peer Review Assessments" section.
 - GAR (indirect supplier) indicates that SIPEF confirmed area cleared was mostly rubber trees, as shared in GAR's [grievance log](#).
 - Suppliers have requested coordinates of the 30+ deforestation events for additional investigation through own satellite monitoring services
- May 2021: PT AMR's [HCV Assessment](#) report result was deemed satisfactory.

LKPP Corporation Sdn Bhd - PKPP and PKNP

Case # 21-02-001

Received from: Mighty Earth

Date Received: February 2021

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- New cases in Malaysia as reported by Mighty Earth in their [Rapid Response report 30](#) and [Rapid Response Report 31](#) by
 - LKPP Corporation Sdn Bhd: PKPP Plantation Sdn Bhd
 - Perbadanan Pertanian Negari Pahang, PKNP Tembeling

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with LKPP, PKPP or PKNP
- According to our H1-20 and H2-20 mill list, through our direct suppliers, we may be connected to LKPP

Progress Updates on Addressing Grievance Allegations

- February 2021: Hershey reached out to direct suppliers, AAK, Bunge, Cargill, Fuji and Wilmar, which show connections through our H1-20 mill list to understand their engagement with these companies

and identify their position on the grievance, including the need for PKNP to adopt a moratorium and/or NDPE policy.

- Bunge ceased sourcing from LKPP/PKPP mills since October 2020. Bunge has outlined in their [grievance log](#) that LKPP/PKPP will need to adopt an NDPE policy and meet minimum re-entry criteria.
 - Cargill has engaged with LKPP/PKPP who have implemented a group wide NDPE policy effective January 1, 2021. Cargill's [grievance log](#) shares details.
 - March 2021: Hershey received additional supplier responses.
 - PKPP released [a statement](#) indicating a stop work order issued on all palm oil estates, including at Cherating Estate, as well as suspension of any opening of new land for palm with immediate effect (January 2021).
 - PKPP has made a [commitment](#) to conserve balance forest within their landbank in Batu Yon and Pekan and the land that consists of peat will be allowed to remain in its natural state.
 - PKNP engagement with correct point of contact by several direct and indirect suppliers has proven difficult with Malaysia's movement on restriction order. There is also feedback that PKNP had a separate management team from PKPP and therefore follow-up with both entities is separate and not through the state. In the meantime, direct and indirect suppliers continue to work to identify the correct PKNP point of contact to engage on putting in place a moratorium and adopting a groupwide NDPE policy.
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PT Dua Perkasa Lestari

Case # 20-10-001

Received from: Rainforest Action Network

Date Received: October 2020

Status: Monitoring

Summary:

- Allegations of human rights and labor issues; allegations of deforestation and/or peatland development
- RAN reports that the Sinar Mas Group suspended PT Dua Perkasa Lestari (PT DPL) due to ongoing exploitation of local communities. GAR confirmed that they received PT DPL palm oil through PT Beurata Subur Persada (PT BSP). Details can be found on RAN's [website](#).
- PT DPL has been included in previous RAN grievance allegations, see Case # 19-05-001

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with GAR, Sinar Mas Group, PT Beurata Subur Persada or PT Dua Perkasa Lestari.
- According to our H2-19, H1-20, H2-20 mill list, through our direct suppliers, we may be connected to GAR, Sinar Mas Group and PT Beurata Subur Persada

Progress Updates on Addressing Grievance Allegations

- October 2020: Hershey reached out to direct suppliers with connections to GAR to understand their position on this grievance and suspension of PT DPL as well as understand how GAR and PT BSP are ensuring PT DPL undertake a professional mediation process with the local community.
 - Fuji indicated indirect linkage to PT DPL and are engaging with their direct suppliers to push PT DPL towards compliance with NDPE commitments and legal land boundaries.
 - Indirect supplier, GAR has suspended PT DPL and engaging the group on the land compliance and community issue as detailed in their [grievance log](#).
 - Indirect supplier, Musim Mas is engaging through PT BSP to push PT DPL to comply with land issues as detailed in their [grievance log](#).

PT Permata Hijau

Case # 20-9-002

Received from: Rainforest Action Network

Date Received: September 2020

Status: Suspended

Summary:

- Allegations of illegal fresh fruit bunch (FFB) sourcing
- RAN reports that PT Permata Hijau continues to source from suppliers who clear forests and peatland in the Leuser, recently from PT Surya Panen Subur II (PT SPS II) and previously from PT Kallista Alam. Details can be found on RAN's [website](#).
- November 2018: Hershey issued a 'No buy' order for PT SPS II
- September 2020: Hershey issued a 'No Buy' order for PT Permata Hijau and PT Kallista Alam

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with PT Permata Hijau, PT SPS II or PT Kallista Alam.
- According to our H2-19 mill list, Hershey is not connected to PT Permata Hijau, PT SPS II or PT Kallista Alam
- According to our H1-20 and H2-20 mill list, through Cargill, Hershey may be connected to PT Permata Hijau. There are no connections to PT SPS II or PT Kallista Alam

Progress Updates on Addressing Grievance Allegations

- September 2020:
 - Hershey notified its direct suppliers with potential connections to identify each supplier's position on the grievance and confirm if PT Permata Hijau is sourcing from PT SPS II.
 - Hershey issued a 'No Buy' order for PT Permata Hijau and PT Kallista Alam
- October 2020: Several direct suppliers have confirmed that they have no buys placed on PT Permata Hijau and PT Kallista Alam, including Fuji and Bunge. Wilmar has confirmed they have suspended PT Kallista Alam.
- November 2020: Hershey acknowledges that Cargill has ongoing engagement with PT Permata Hijau detailed in their [grievance log](#).

- May 2021: According to our H2-20 mill list, we continue to be linked to PT Permata Hijau through Cargill. Hershey has requested updates on this case from Cargill as no updates to their grievance log have been shared on progress made since November 2020.
- June 2021: Cargill indicated that the action plan with Permata Hijau to strengthen their processes for traceability/supplier due diligence has been completed and that proactive engagement with all mills to raise awareness and enforce expectations on sourcing from deforesting entities, particularly within the Leuser Ecosystem is ongoing. Cargill continues to monitor Permata Hijau's progress on a quarterly basis. Cargill has received Permata Hijau's NDPE IRF profile and is engaging them on timelines to transition volumes toward "Delivering".

PT Syaukath Sejahtera

Case # 20-9-001

Received from: Rainforest Action Network (RAN)

Date Received: September 2020

Status: Closed

Summary:

- Allegations of illegal fresh fruit bunch (FFB) sourcing
- RAN reports that PT Syaukath Sejahtera is purchasing FFB from PT Tualang Raya who has allegedly cleared over 269 hectares of forest since January 2018. RAN also reports that PT Syaukath Sejahtera (PT SS) is supplying to PT. Sari Dumai Sejati Tangki Timbun. Details can be found on RAN's [website](#)

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with PT Syaukath Sejahtera or PT. Sari Dumai Sejati.
- According to our H2-19 mill list, through our direct suppliers, we may be connected to PT Syaukath Sejahtera and PT. Sari Dumai Sejati.
- According to our H1-20 and H2-20 mill list, through our direct suppliers, we may be connected to PT Syaukath Sejahtera

Progress Updates on Addressing Grievance Allegations

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier's position on the grievance and confirm if PT Syaukath Sejahtera (PT SS) is sourcing FFB from PT Tualang Raya (PT TR) and understand what traceability and compliance systems PT Syaukath Sejahtera has in place.
- October 2020: Direct supplier shared that their supplier, Musim Mas is engaging PT SS who confirmed they stopped purchasing FFB from PT TR since September 23, 2020. PT SS reiterated their commitment to sourcing FFB from areas free from deforestation, peatland development and fires. See details on Musim Mas's engagement with PT SS on their [grievance log](#).
- January 2021:
 - Hershey understands that Bunge has received confirmation from a supplier that PT SS stopped purchasing FFB from PT TR and that PT SS has an action plan. Information can be found on Bunge's [grievance log](#).

- Hershey closes this case at PT SS no longer is sourcing from PT TR.
- June 2021: RAN [reports](#) that PT Tualang Raya announced their commitment “to stop land clearing and adopt a No Deforestation, No Peatland and No Exploitation policy which details actions it will take to comply with the palm oil sourcing policies of major brands and traders.” In addition, RAN reports that PT TR indicated it has “halted all land clearing and will protect almost 2500 acres of remaining forests, restore nearly 350 acres of forests in the elephant corridor, and protect and restore 250 acres of buffer zones along rivers that flow through its concession” and will “undertake further assessments to identify High Conservation Value (HCV) areas and High Carbon Stock (HCS) forests within its concession.”

PT Teupin Lada

Case # 20-8-002

Received from: Rainforest Action Network (RAN)

Date Received: August 2020

Status: Closed

Summary:

- Allegations of illegal fresh fruit bunch (FFB) sourcing
- RAN reports that PT Teupin Lada is purchasing FFB from PT Indo Alam who continues to deforest the Leuser. Details on illegal FFB sourcing allegation can be found on their [website](#)
- Hershey issued a ‘No buy’ order for PT Indo Alam in June 2020. See case # 20-5-001 for more details.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with PT Teupin Lada.
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, we may be connected to PT Teupin Lada.

Progress Updates on Addressing Grievance Allegations

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier’s position on the grievance and confirm if PT Teupin Lada is sourcing FFB from PT Indo Alam and understand what traceability and compliance systems PT Teupin Lada has in place.
- September 2020: According to Wilmar’s [grievance log](#), PT Teupin Lada has ceased sourcing from PT Indo Alam as of August 25, 2020.
- November 2020: Wilmar indicated that PT Teupin Lada has shared their list of FBB suppliers as part of their Leuser Supplier Reporting Tool programme. PT TL’s questionnaire indicated that there is no high-risk plantations from which they are sourcing FFB. Details again in Wilmar’s [grievance log](#). As PT Teupin Lada has ceased sourcing illegal FBB and based on Wilmar’s engagement, Hershey closes this grievance.

IOI Corporation Bhd

Case # 20-8-001

Received from: Individual

Date Received: August 2020 & June 2021

Status: Monitoring

Summary:

- Allegations of human rights and labor issues
- August 2020: An individual emailed Hershey's responsible sourcing account indicating potential allegations of worker exploitation at IOI's Mekassar Estate.
- June 2021: U.S. CBP indicated that it is probing IOI over forced labor allegations at the Gomali and Segamat Estate

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with IOI or IOI's Estates.
- Through our direct suppliers, Hershey may be connected to IOI's Estates.

Progress Updates on Addressing Grievance Allegations

Mekassar Estate

- August 2020: Hershey received an email from an individual in our Responsible Sourcing inbox describing potential worker exploitation allegations on IOI Mekassar Estate. We've engaged with our direct supplier to investigate the allegations.
- September 2020: Through our direct supplier, we learned that IOI is aware of and investigating this allegation. We are monitoring through our direct supplier and [IOI's grievance log](#) to understand outcome of investigation and any action plan that may be developed.
- October 2020: Hershey continues to monitor IOI's investigation and updates on their engagement with Finnwatch.
- November 2020: In addition to IOI's progress updates, Hershey is also receiving updates from Bunge on this allegation which can be found on their [grievance log](#).
- January 2021:
 - In reviewing IOI's public progress, Hershey acknowledges the ongoing investigation into the allegation of illegal fees collected. As indicated in Hershey's [Palm Oil Policy](#), suppliers should adhere to practices in line with the Priority Industry Principles.
 - The IOI Plantation Mekassar Estate case is now moved under the [RSPO Grievance Mechanism Handling](#). Hershey will monitor the RSPO's investigation.
- March 2021: Hershey monitors updates on [IOI's grievance log](#), and understand IOI's continued engagement with Finnwatch and steps taken to resolve the allegation of illegal payments workers paid to recruitment agencies in India.
- June 2021: According to the RSPO's [Grievance Complaint Process](#), a Briefing Note is in progress.
- September 2021: In July 2021, IOI published its "[Statement in Response to Finnwatch's Report Entitled Migrant Workers' Rights in Oil Palm Estates in Malaysia, Case: IOI Group, Mekassar](#)". Within this statement, IOI indicates the undergoing of an audit covering plantation operating units to seek to ascertain any non-compliance with IOI's labor policies or unsatisfactory work conditions. IOI also

published that its [first Sustainability Consultation Forum](#) addressed labor challenges in Malaysia palm sector, including responsible recruitment practices and legislation.

Gomali Estate & Segamat Estate

- June 2021: [Through an article](#), Hershey understands that the U.S. Customs and Border Protection (CBP) sent a letter to IOI Corporation around forced labor allegations related to ethical recruitment topics on IOI's Gomali and Segamat Estates. IOI has issued a [public response](#) indicating proactive engagement and cooperation with the U.S. CBP. IOI has also logged the case in their [public grievance log](#) outlining the issue and actions taken to date to investigate the raised allegations, including reimbursing the affected workers. Hershey will engage our direct suppliers through whom we have connections to IOI.
- July 2021: Hershey has received feedback from several direct suppliers, AAK, Bunge, Cargill and Fuji, who have direct or indirect links to IOI in response to the potential investigation by U.S. CBP. All indicated awareness of this allegation and investigation and that they'll monitor developments in case a WRO is put in place. In addition, there is ongoing engagement and monitoring of other previous allegations linked to IOI include the Mekassar Estate allegation.
- September 2021: IOI's updated [grievance log](#) indicates internal investigation findings and actions taken by IOI to remediate the payment of recruitment fees and underpayment allegations.

Mighty Earth Rapid Response 29

Case # 20-7-003

Received from: Mighty Earth

Date Received: July 2020

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- New cases in Indonesia and Sarawak, Malaysia as reported by Mighty Earth in their [Rapid Response report 29](#) by
 - Parna Raya: PT Mitra Andalan Sejahtera
 - Rimbunan Hijau: PJP Pelita Lundu Plantation Sdn Bhd
- Unresolved cases as reported by Mighty Earth in their [Rapid Response report 29](#)
 - Capitol Group: PT Medco Papua Hijau Selaras
 - Widya Corporation: PT Mulia Inti Perkasa
 - Rimbunan Hijau: Poh Zhen Sdn Bhd

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with the listed companies.
- According to our H2-19 mill list, through direct suppliers, Hershey may be connected to PT Mitra Andalan Sejahtera, Rimbunan Hijau, Capitol Group, PT Medco Papua Hijau Selaras and Widya Corporation

- According to our H1-20 and H2-20 mill list, through direct suppliers, we may be connected to PT Mitra Andalan Sejahtera, Rimbunan Hijau, Capitol Group and Widya Corporation

Progress Updates on Addressing Grievance Allegations

- July 2020: Hershey engaged direct suppliers who may be connected to the five palm companies to understand their engagement with these companies and identify their position on the grievance
 - Bunge confirmed that they do not directly source from any of the companies and are following up with their Tier 1 suppliers for updates. See Bunge’s [grievance log](#) for details.
 - At the time of response, Wilmar provided details found on their [grievance log](#) and [ineligible grievance list](#).
 - Several suppliers confirmed:
 - Pelita Lundu Plantation did not clear the land which is still owned by local smallholders in the area.
 - Medco Papua Hijau Selaras has undergone HCV-HCS assessment, finalized in Feb-2019. The company planned for a field verification when alleged deforestation was brought to them in Mar-2020. Due to COVID19, the field investigation was delayed until June 2020 at which time MPHS conducted the field verification. The assessment report is currently underway.
 - Mulia Inti Perkasa has conducted HCV and HCS assessments in 2018 as well as submitted maps for internal monitoring through Wilmar’s [Supplier Group Compliance Verification programme](#). Wilmar has encouraged MIP to submit their reports on the land clearing for peer review which is underway. Through engagement with Wilmar, MIP has ceased land clearing activities since March 2020.
 - Poh Zhen land clearing is not related to oil palm development. Hershey will follow-up to understand if Poh Zhen is responsible for the land clearing regardless of its linkage to oil palm.
 - AAK also confirmed through a direct supplier that Parna Raya: PT Mitra Andalan Sejahtera has not been in their supply base for several quarters.
- August 2020: Hershey requested direct suppliers to follow up as follows:
 - PLP to provide further evidence that the land was cleared by smallholders, and that mills in the nearby area should be flagged as high risk for sourcing FFB from this deforested area – buyers sourcing from these nearby mills should push for FFB traceability.
 - Medco Papua Hijau Selaras – HCS assessment needs to be submitted for peer-review. Buyers sourcing from this supplier to advise status.
 - Mulia Inti Perkasa should file their 2018 HCS assessment for peer-review to verify if land cleared since 2018 has been inside or outside of HCS boundaries
 - Poh Zhen – though clearing land for coconut and not palm – this should be considered a violation of NDPE policies. Rimbunan Hijau should implement a group-wide, cross-commodity NDPE policy.
- September 2020: Mulia Inti Perkasa has submitted their HCV Assessment for peer review. Hershey will monitor peer review progress through direct suppliers and the [HCV Resource Network](#).
- October 2020: AAK and Wilmar have disclosed that for Medco Papua Hijau Selaras (PT MPHS) that further investigation revealed that the land clearance was a result of pressure from the community to develop areas for plasma smallholders’ program. Full field details were completed in September 2020. Details on how Wilmar is monitoring and engaging PT MPHS is found on their [grievance log](#).

- PT MPHS has agreed to rehabilitate the pockets of land clearing that were identified in the HCV/HCS assessment reports. Engagement with the communities on alternative plasma plans are ongoing, as the communities want the area to be cleared for plasma.
- PT MPHS also committed to submit the HCV/HCS assessment reports to be peer reviewed while observing a strict moratorium on further land clearance, which has been put place from September 2020. They have also prepared management plans for HCV/HCS areas, therefore protecting these areas while preventing similar incidences from reoccurring.
- Through our direct suppliers, Hershey will monitor PT MPHS's progress on rehabilitation and their submission of their HCV/HCS assessment for peer review.
- March 2021: Hershey understands that PT MPHS indicates that a conservation project will be implemented. Hershey will monitor if progress is taken.
- May 2021: There is no indication of HCV/HCS assessment reports being submitted for peer review. Hershey is following up with suppliers to express the urgency of this request and will assess further actions that may be required from our end if the delay continues.

Sime Darby Plantations Berhad

Case # 20-7-002

Received from: Earthworm Foundation

Date Received: July 2020

Status: Monitoring

Summary:

- Allegations of human rights and labor issues
- [Petition](#) submitted to U.S. Customs and Border Protection by anti-trafficking group, Liberty Shared, concerning alleged conditions of forced labor and child labor violations on plantations and estates owned and/or run by Sime Darby
- Sime Darby issued a [public statement](#) indicating plans to work with Liberty Shared to further understand allegations for immediate investigations
- U.S. Customs and Border Protection issued a [Withhold and Release Order](#) on Sime Darby and affiliated Malaysian entities on December 31, 2020 based on suspicion of the use of forced labor in their harvesting or processing.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Sime Darby
- According to our H2-19, H1-20 and H2-20 mill list, through direct suppliers, Hershey may be connected to Sime Darby

Progress Updates on Addressing Grievance Allegations

- July 2020: Hershey engaged direct suppliers who may be connected to Sime Darby to understand their engagement with the company and identify their position on the grievance. Hershey will continue to monitor progress of engagement between Sime Darby and Liberty Shared, including commitments to investigations and corrective action plans put in place by Sime Darby. Hershey will also monitor for communication from U.S. Customs and Border Control.

- July 2020: Direct suppliers have confirmed awareness of the SDP petition and are monitoring actions that will be developed and taken following engagement between SDP and Liberty Shared.
- August 2020: Direct supplier confirmed that Sime Darby is internally assessing their existing procedures and the implementation of those procedures to understand opportunities to adjust their approach.
- November 2020: The Associated Press published an [article](#) alleging sexual human rights violations linked to SDP. Hershey acknowledges SDP's [public statement](#) responding to the article and commitment to investigating the allegations.
- December 2020:
 - Sime Darby released a [public update](#) of their investigation stemming from the Associated Press article from November related to a previous complainant who had withdrawn their complaint in April 2019 with assistance of an independent NGO. Follow-up with the complainant has been conducted in light of the article and there is no intention for this to be reopened by the complainant.
 - U.S. Customs and Border Protection (CBP) issued a [Withhold Release Order \(WRO\)](#) against palm oil and palm oil products made by SDP, its subsidiaries, joint ventures and affiliated entities in Malaysia. SDP's [public statement](#) in response to the WRO indicates the continued engagement with Liberty Shared following their July 2020 petition and actions taken since then to strengthen policies around worker rights.
- January 2021: Hershey is engaging with direct suppliers to understand details of the action plans and timelines set out by SDP around the allegations from Liberty Shared and the U.S. CBP as well as suppliers' actions to conduct due diligence and ensure SDP oil is not entering our supply chain.
 - Fuji and Gemini confirmed that SDP is not in their supply chain.
 - Bunge confirmed they've stopped sourcing from SDP and instructed their suppliers to do the same for supplies into BLC North America. BLC will monitor SDP's progress to address the allegations for the lifting of the WRO. Details can be found on BLC's [grievance log](#).
 - AAK does not directly source from SDP and confirmed that no further shipments of SDP palm oil will be accepted in the U.S. AAK continues to engage SDP on the status of these allegations, including engagement with LS, U.S. CBP, and the RSPO.
 - Cargill ceased imports of Malaysian palm and palm products into the U.S. in October 2020. Cargill has initiated a formal grievance available on their [public dashboard](#).
 - Though we do not show connections to SDP through Wilmar via our H1-20 mill list, we have confirmation that Wilmar's shipments to the US will not be purchased from SDP in Malaysia. Wilmar will continue to engage SDP on this topic and monitor development of the case.
- February 2021: Hershey had a call with SDP to understand the due diligence approach and plans in place to address the allegations raised by LS and U.S. CBP.
- March 2021:
 - Sime Darby released a [press statement](#) indicating the establishment of its Expert Stakeholder Human Rights Assessment Commission with Impactt Ltd as third-party assessor. The independent assessment is expected to be completed by May 2021. Hershey will monitor the Commission's assessment and outcomes as well as actions taken by SDP.
 - Sime Darby indicated that the Commission's assessment and outcomes should still be on track for May 2021 completion despite the pause and change in Commission's make-up with

Shift's withdrawal following Sime Darby's filing of a Discovery Application. Sime Darby's press statements on the [filing](#) and [withdrawal](#) of the Discovery Application.

- June 2021: Sime Darby released a [press release](#) indicating the appointment of a Human Rights Expert to its Expert Stakeholder Human Rights Assessment Commission. This Expert replaces Shift on the Stakeholder Consultation Panel. The evaluation report is expected in June 2021. Update: Sime Darby informed Hershey that the report would be delayed due to Movement Control Orders in Malaysia due to COVID.
- July 2021: Two experts on Sime Darby's Expert Stakeholder Human Rights Assessment Commission have [resigned from the panel](#). Sime Darby has [dissolved the Commission](#) while the independent evaluation takes place.

AAK

Case # 20-5-004

Received from: AAK

Date Received: May 2020

Status: Closed

Summary:

- Allegations of deforestation and/or peatland development
- Recent article from Swedish newspaper, Expressen, addressed to AAK made several allegations about illegal sourcing of palm oil from the Tesso Nilo Nature Reserve in Indonesia
- AAK proactively informed Hershey of this article and its ongoing actions related to the allegations

Suppliers and Palm Oil Link to Hershey

- Hershey has a direct sourcing relationship with AAK.

Progress Updates on Addressing Grievance Allegations

- May 2020: AAK proactively reached out to Hershey about the newspaper article with allegations of the illegal sourcing of FFB in the Tesso Nilo Nature Reserve. AAK has also shared with Hershey their current actions taken as it pertains to engaging with their Tier 1 suppliers linked to the mills highlighted in the article as well as engage with the stakeholders who have raised this grievance. AAK published a [public statement](#) (note as of May 2021: link no longer works).
- July 2020: AAK is engaging with their Tier 1 supplier linked to mills in the Tesso Nilo Nature Reserve around their SOPS for sourcing FFB. On-the-ground verification is expected to happen pending safety to travel due to COVID-19.
- Hershey will continue to monitor AAK's engagement on this issue.
- May 2021: We close this particular case in our grievance log. Hershey recognizes the need to continue monitoring for deforestation and engaging with AAK and other suppliers connected to the Tesso Nilo Nature Reserve that illegally sourced FFB is not tolerated per our Responsible Palm Oil Sourcing Policy.

Indofood/Salim Group

Case # 20-5-003

Received from: Rainforest Action Network (RAN)

Date Received: May 2020

Status: Suspended Indofood/Salim Group

Summary:

- Allegations of human rights and labor issues
- RAN reports that Indofood/Salim Group is committing labor violations on their palm plantations. Details on the labor violations allegation can be found on their [website](#).
- Hershey suspended Indofoods/Salim Group in February 2018.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with the listed company.
- Hershey is no longer connected to Indofood/Salim Group through our direct suppliers.

Progress Updates on Addressing Grievance Allegations

- May 2020: Hershey suspended Indofood/Salim Group in 2018. They remain suspended and must meet our requirements prior to re-engagement.

Mighty Earth Rapid Response 27

Case # 20-5-002

Received from: Mighty Earth

Date Received: May 2020

Status: Monitoring / Suspended Samling Group & Ciliandry Anky Abadi

Summary:

- Allegations of deforestation and/or peatland development
- New case in Indonesia by Fangiono family companies: PT Agrindo Green Lestari as reported by Mighty Earth in their [Rapid Response report 27](#)
- Unresolved cases as reported by Mighty Earth in their [Rapid Response report 27](#) by
 - QL Resources Bhd: PT Pipit Mutiara Indah
 - Wings Agro Group : PT Indopenta Sejahtera Abadi
 - Samling: PT Tunas Borneo Plantations
- Sarawak Oil Palms Bhd is alleged to be sourcing from Samling Group
- April 2020: Hershey suspended Samling Group from our supply chain (See case #20-3-001 for more details)
- August 2020: Hershey has placed a 'No Buy' order on Ciliandry Anky Abadi which owns PT Agrindo Green Lestari

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with the listed companies.
- According to our H2-19 mill list, through a direct supplier, Hershey may be connected to Fangiono family companies, QL Resources Bhd, Samling and Sarawak Oil Palms Bhd
- According to our H1-20 and H2-20 mill list, through a direct supplier, Hershey may be connected to QL Resources, Wings Agro Group and Sarawak Oil Palms Bhd

Progress Updates on Addressing Grievance Allegations

- May 2020: Hershey engaged direct suppliers who may be connected to the five palm companies to understand their engagement with these companies and identify their position on the grievance.
- June 2020: AAK confirmed with Hershey any connection to the four alleged palm suppliers and ongoing engagement through their Tier 1 suppliers. AAK confirmed that Wings Agro Group is not in their supply chain.
 - PT Agrindo Green Lestari, along with Cilandry Anky Abadi, is not present in AAK's supply chain due to their suppliers' suspensions of the company for NDPE non-compliance.
 - QL Resources & PT PMI: Indication that Wilmar has supported PT PMI develop action plans to comply with re-entry criteria, including the development of a recovery plan for non-compliant land clearance from January 2016 onwards. Wilmar has lifted the suspension of PT PMI in April 2020. See [Wilmar's grievance](#) log for full details. Wilmar also lists this particular case in their [June 2020 ineligible grievance log](#) as the land clearing was not conducted by the company and outside of their concession boundary.
 - Samling Group: See Case # 20-3-001
 - Sarawak Oil Palm: Ongoing engagement for the implementation of NDPE.
- July 2020: Mighty Earth shared an update that Palm company, Sarawak Oil Palms Berhad (SOBP), is suspending deliveries of Samling oil to traders, such as AAK, on a case-by-case basis rather than implement a full 'no buy' order on Samling – Hershey will request direct suppliers connected to SOBP to engage them on placing a full 'no buy' order on Samling.
- August 2020: Hershey has issued a no buy order for Cilandry Anky Abadi

Leuser Ecosystem

Case # 20-5-001

Received from: Rainforest Action Network (RAN)

Date Received: May 2020

Status: Monitoring / Suspended PT Indo Sawit Perkasa and PT Indo Alam

Summary:

- Allegations of deforestation and/or peatland development
- Deforestation by PT Indo Alam through slashing and burning as reported by RAN ([here](#))
- Deforestation by PT Indo Sawit Perkasa who has not been complying with requests to halt forest clearance as reported by RAN ([here](#)). The following mills are considered at-risk for buying palm from PT Indo Sawit Perkasa:
 1. PT Global Sawit Semesta
 2. PT Samudera Sawit Nabati

3. PT Bumi Daya Agrotamas
 4. PT Enseem Sawit Lestari
 5. PT Perkebunan Lembah Bakti 1
 6. PT Perkebunan Lembah Bakti 2
 7. PT Runding Putra Persada
 8. PT Delima Makmur
 9. PT Bangun Sempurna Lestari
 10. PT Nafasindo
 11. PT Socfin
- June 2020: Hershey has placed 'No Buy' orders on PT ISP and PT Indo Alam.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with the listed companies.
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to the 11 at-risk mills, but not to PT Indo Sawit Perkasa or PT Indo Alam.

Progress Updates on Addressing Grievance Allegations

PT Indo Sawit Perkasa

- Hershey is a sponsor of Earthworm Foundation's Landscape Program in Southern Aceh. Through this initiative and with our suppliers, we are supporting engagement with PT ISP on NDPE compliance.
- May 2020: Hershey engaged direct suppliers who may be connected to the 11 at-risk mills to understand if they are sourcing from PT Indo Sawit Perkasa and requested our suppliers to identify their position on the grievance. Following a previous grievance that included the same 11 at-risk mills (as found in Case # 19-09-001 in this log), our direct suppliers or their suppliers have engaged some of these at-risk mills to support Traceability to Plantation work.
- May 2020: Several direct suppliers, AAK, Bunge, Cargill, and Wilmar, confirmed through their suppliers, it is confirmed that the at-risk mills are not sourcing FFB from PT ISP. The mills in this region have been instructed not to purchase FFB from PT ISP due to ongoing land clearance.
- June 2020: Hershey has issued a 'No Buy' order for PT ISP.
- November 2020: Hershey understands that PT ISP has expressed willingness to halt future deforestation. We are awaiting evidence to verify if such a commitment has been made.
- February 2021: PT ISP's commitment to halting future deforestation can be [found here](#).

PT Indo Alam

- May 2020: Hershey engaged its direct suppliers to understand if and how they or their suppliers are engaging PT Indo Alam (and any facilities in Medan, Indonesia, if applicable) – either directly or indirectly through your suppliers.
- May 2020: Several direct suppliers, AAK, Bunge, Cargill, and Wilmar, confirmed that their Tier 1 suppliers and/or mills are aware that they should not be purchasing FFB from PT Indo Alam. This palm company is not in any of Hershey's direct suppliers' palm oil supply chains.
- June 2020: Hershey has issued a 'No buy' order for PT Indo Alam.
- April 2021: [RAN blog](#) indicates that PT Indo Alam cleared almost 40 acres in March 2021 and there continues to be significant risk of additional clearance in their concession. Hershey continues to keep in place our 'No buy' order for PT Indo Alam.

Ensem Lestari

- March 2021: In Q4-20, it appears that nine square hectares of what appears to be natural forest (not Singkil Wetlands Reserve) was cleared near Ensem Lestari. One deforestation event appears close to previously cleared patches. Hershey is following up with suppliers.

PT Global Sawit Semesta

- June 2021: [RAN's Leuser Watch blog](#) indicates that a mill operated by PT Global Sawit Semesta may be receiving palm oil harvest by PT Laot Bangko, who Hershey suspended in June 2020. The blog alleges that oil from the PT Global Sawit Semesta mill is being sold to PT. Sari Dumai Sejati Tangki Timbun, a palm refinery operated by a subsidiary of APICAL, one of Royal Golden Eagle Group's palm oil arms.
- See case #19-09-001 for additional details on the 11 at-risk mills

Mulia Sawit Group

Case # 20-3-002

Received from: Mighty Earth

Date Received: March 2020

Status: Suspended Mulia Sawit Group

Summary:

- Allegations of deforestation and/or peatland development
- Deforestation by Mulia Sawit Group as reported by Mighty Earth in their [Rapid Response report 25](#)
- April 2020: Hershey issued 'No Buy' order on Mulia Sawit Group

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with either of the listed companies.
- According to our H2-19 mill list, through our direct suppliers, Hershey may be connected to Mulia Sawit Group.
- According to our H1-20 and H2-20 mill list, Hershey is no longer connected to Mulia Sawit Group

Progress Updates on Addressing Grievance Allegations

- April 2020: According to our H1-19 mill list, Mulia Sawit Group is not connected to our supply chain. However, due to persistent deforestation, Hershey issues a 'No Buy' order on Mulia Sawit Group to proactively prevent the group from entering our supply chain until evidence that deforestation has been halted and compliance with our Responsible Palm Oil Sourcing Policy is met.
- May 2020: Our completed H2-19 mill list now indicates Mulia Sawit Group may be connected to our supply chain through AAK. Hershey is following up with AAK.
- June 2020: AAK confirmed that Mulia Sawit Group is not in their supply chain.

Samling Group

Case # 20-3-001

Received from: Mighty Earth
Date Received: March 2020
Status: Suspended Samling Group

Summary:

- Allegations of deforestation and/or peatland development
- Deforestation by Samling Group as reported by Mighty Earth in their [Rapid Response report 24](#)
- April 2020: Hershey issued 'No Buy' order on Samling Group
- August 2020: Mighty Earth acknowledged Hershey as one of several consumer brands setting precedent by suspending Samling Group ([blog here](#)).

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with either of the listed companies.
- According to our H2-19 mill list, through our direct suppliers, Hershey may be connected to Samling Group.
- According to our H1-20 and H2-20 mill list, Hershey is no longer connected to Samling Group

Progress Updates on Addressing Grievance Allegations

- April 2020: Due to persistent deforestation, Hershey issues a 'No Buy' order on Samling Group and has informed our direct suppliers. Re-entry into our supply chain will only be considered with Samling is able to demonstrate deforestation has been halted and compliance with our Responsible Palm Oil Sourcing Policy is met.
- Appear on our H1-19 mill list through:
 - Wilmar who suspended Samling from their supply chain in 2020 and will remain suspended until it shares group wide oil palm concession maps and meets Wilmar re-entry [requirements](#)
 - AAK: [Grievance log](#) indicates ongoing engagement.
- May 2020: Direct supplier, Cargill, has officially suspended Samling Group (see their [grievance log](#)).
- June 2020: AAK informed Hershey they have communicated to their Tier 1 Suppliers who have yet to suspend Samling Group the 'No Buy' expectation and that no future contracts should be placed.
- July 2020: Mighty Earth informed Hershey of two potential sources of leakage of Samling's oil into our supply chain, through
 - Palm company, Kwantas Corporation – Hershey will follow-up with direct suppliers connected to this group to request their investigation into this allegation.
 - July 2020: Mighty Earth has since followed up and confirmed that Kwantas Corporation has suspended Samling Group from their supply chain.
 - Palm company, Sarawak Oil Palms Berhad (SOPB). See Case # 20-5-002 for details
- August 2020: Hershey continues to engage with our suppliers to push Samling Group to develop a cross-commodity group-wide NDPE policy.

Kahayan Agro (Anglo Eastern Plantation)

Case # 20-2-001

Received from: Mighty Earth

Date Received: February 2020

Status: Closed

Summary:

- Allegations of deforestation and/or peatland development
- According to a Mighty Earth [Report 24](#) and [25](#), Kahayan Agro has not provided assurances that they followed the HCSA Steering Group peer review, and thus it appears that they are clearing HCS forest in contradiction of the HCS Toolkit.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with either of the listed companies.
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to parent company, Anglo Eastern Plantation

Progress Updates on Addressing Grievance Allegations

- February 2020: Mighty Earth report stated that Kahayan Agro is clearing land in a High Carbon Stock Forest. Follow-up to this grievance indicates that the HCSA Steering Group conducted a second peer review which found that the land cleared was mis-classified and should have been marked as 'conserve'.
- Hershey followed up with suppliers who may have connections to Kahayan Agro through the parent company, Anglo Eastern Plantation (AEP), to request they issue a stop work order for clearing the disputed area until the issue is resolved.
 - Cargill: Ongoing engagement with their direct supplier connected to AEP who is supporting discussions with HCSA, AEP and Mighty Earth to resolve the issue resulting from HCSA's peer review process.
 - AAK: Ongoing engagement with their direct supplier(s) connected to AEP who have indicated that they are working to engage HCSA, AEP and Mighty Earth on an acceptable solution
- April 2020: Hershey is following the ongoing discussions between the HCSA Secretariat, Mighty Earth, AEP and Kahayan Agro through our direct suppliers.
- May 2020: Through a direct supplier, Hershey understands PT Kahayan Agro has issued a stop work order for the disputed area while the HCSA peer review process is sorted out.

Wilmar

Case # 19-11-002

Received from: Wilmar

Date Received: November 2019

Status: Monitoring

Summary:

- Allegations of human rights and labor issues
- [Forest Peoples Program report](#) on November 4, 2019 alleging that human rights violations in Wilmar's supply chain in West Sumatra, Indonesia

- Hershey is monitoring the grievance.

Suppliers and Palm Oil Link to Hershey

- Hershey has a direct sourcing relationship with Wilmar.
- According to our H2-19 and H1-20 mill list, through Wilmar, Hershey may be connected to Wilmar's own operations in West Pasaman and Wilmar's PT Kencana Sawit Indonesia

Progress Updates on Addressing Grievance Allegations

- November 2019: Wilmar shared their [public statement](#) in response to the FPP report which Hershey acknowledges.
 - September 2020: According to Wilmar's [grievance log](#), they have been engaging Nagari Institute and Forest Peoples Program. Hershey will request an update against their progress.
 - November 2020: Hershey requested a progress update from Wilmar. Wilmar provided several progress updates that are made available on their website, most recently from [September 2020](#)
-

Wilmar

Case # 19-11-001

Received from: Wilmar

Date Received: November 2019

Status: Closed

Summary:

- Allegations of deforestation and/or peatland development
- Wilmar and companies in their supply chain are implicated in a Greenpeace report for fires in Indonesia
- Hershey is monitoring the grievance.

Suppliers and Palm Oil Link to Hershey

- Hershey has a direct sourcing relationship with Wilmar.

Progress Updates on Addressing Grievance Allegations

- Wilmar shared their sustainability brief "[Fires in Indonesia: A Hot Topic](#)" which Hershey acknowledges.
 - Hershey will continue to monitor fire and hot spot reports in Indonesia to determine if additional action is necessary.
 - January 2021: Hershey has closed this particular case. In general, Hershey will monitor Wilmar on the general topic of fire and hot spots.
-

Leuser Ecosystem

Case # 19-10-001

Received from: Rainforest Action Network (RAN)

Date Received: October 2019

Status: Monitoring / Suspended PT Laot Bangko

Summary:

- Allegations of deforestation and/or peatland development
- RAN reported that PT Bumi Daya Agrotamas may be sourcing Conflict Palm Oil from PT Laot Bangko who is alleged to have continued to destroy forests in the Leuser Ecosystem until as recently as August 2019.
- PT. Laot Bangko is owned by PT. Bima Golden Powerindo, which apparently also owns a palm oil mill and plantation called PT Muara Jambi Sawit Lestari
- June 2020: Hershey has suspended PT Laot Bangko

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any of the listed companies.
- According to our H2-19 and H1-20 mill list, through our direct suppliers, Hershey may be connected to PT Bumi Daya Agrotamas and PT Maura Jambi Sawit Lestari (owned by parent company PT Bima Golden Powerindo who also owns PT Laot Bangko)
- According to our H2-20 mill list, through our direct suppliers, Hershey may be connected to PT Bumi Daya Agrotamas

Progress Updates on Addressing Grievance Allegations

- Fuji has engaged their direct suppliers and is awaiting a response to understand the situation with PT Laot Bangko. More information on their [public grievance list](#).
- Cargill suspended PT Laot Bangko from their supply chain in September 2019. More information on their [public grievance list](#). Cargill is engaging with direct supplier, Musim Mas who is working with Bumi Daya Agrotamas to understand if they are sourcing from PT Laot Bangko and confirmed that this had stopped in Sept 2019. More information on their [public grievance list](#).
- May 2020: Hershey is a sponsor of Earthworm Foundation's Landscape in Southern Aceh. Through the landscape program and with our suppliers, we are supporting engagement with PT Laot Bangko on NDPE compliance.
- June 2020: Hershey suspended PT Laot Bangko.

Leuser Ecosystem

Case # 19-09-001

Received from: Rainforest Action Network (RAN)

Date Received: September 2019

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- [RAN report](#) alleges land clearing for plantation harvesting oil palm fruit found inside the boundary of Rawa Singkil Wildlife Reserve, an area zoned for protection. ([Reuters article](#))

- 11 mills identified as being located near areas of illegal encroachment and lack the necessary procedures to trace the location where the palm oil they sell is grown and ensure suppliers compliance with NDPE policies. The mills identified are listed as suppliers to Golden Agri Resources, Musim Mas and a number of secondary traders sourcing from primary traders in the region.
- The companies are:
 1. PT Global Sawit Semesta
 2. PT Samudera Sawit Nabati
 3. PT Bumi Daya Agrotamas
 4. PT Ensem Sawita Lestari
 5. PT Perkebunan Lembah Bakti I
 6. PT Perkebunan Lembah Bakti II
 7. PT Runding Putra Persada
 8. PT Delima Makmur
 9. PT Bangun Sampurna Lestari
 10. PT Nafasindo
 11. PT Socfin

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any of the listed companies, nor with Golden Agri Resources or Musim Mas.
- According to our H2-19 and H1-20 mill list, through our direct suppliers, Hershey may be connected to all 11 at-risk mills

Progress Updates on Addressing Grievance Allegations

- September 2019: Hershey with Earthworm Foundation investigated any supply chain connections to the 11 listed mills. Hershey notified its direct suppliers with potential connections to identify each supplier's position on the grievance and confirm if sourcing from the listed companies.
 - AAK emailed Hershey indicating awareness of allegation through RAN report and began its own investigation.
 - Fuji has ongoing engagement through their direct suppliers around allegations pertaining to PT Global Sawit Semesta, PT Perkebunan Lembah Bakti I, PT Samudera Sawit Nabati, PT Nafasindo and closed the deforestation grievance pertaining to PT Perkebunan Lembah Bakti II. More information on their [public grievance list](#).
 - Cargill has ongoing engagement through direct suppliers of PT Global Sawit Semesta, PT Samudera Sawit Nabati and ongoing engagement through direct suppliers with PT Perkebunan Lembah Bakti I. More information on Cargill's [public grievance list](#). Cargill engaged with direct supplier, Musim Mas who is working with Bumi Daya Agrotamas to understand if they are sourcing from PT Laot Bangko and confirmed that this had stopped in Sept 2019, see here [public grievance list](#).
- GAR, an indirect supplier to Hershey, [published a statement](#) addressing the allegations in the RAN report. GAR conducted an on-site assessment at PT Global Sawit Semesta and PT Samudera Sawit Nabati as follow-up to the RAN report, resulting in this [report and time bound actions plans](#).
- May 2020: Hershey received a follow-up allegation from RAN that indicated the 11 at-risk mills may be sourcing fresh fruit bunch (FFB) from two other palm companies. Please see Case # 20-05-001 for more details.

West Kalimantan, Indonesia (Mongabay)

Case # 19-06-001

Received from: Mongabay

Date Received: June 2019

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- [Mongabay article](#) reported deforestation occurring in orangutan habitats near 10 mills in West Kalimantan, Indonesia, with deforestation at each mill ranging from 414-990 ha total between January-May 2019.
- Mongabay reporters contacted Hershey about awareness of the allegation.
- The mills include:
 1. Saban Sawit Subur
 2. Pundi Lahan Khatulistiwa
 3. Sepanjang Intisurya Mulia
 4. Sentrakarya Manunggal
 5. Ichtar Gusti Pudi
 6. Agronusa Investama 2
 7. Lanang Agro Bersatu
 8. Ketapang Agro Lestari
 9. PT Paramitra Internusa Pratama
 10. PT Jabontara Eka Karsa

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any of the listed companies.
- According to our H2-19 and H1-20 mill list, through our direct suppliers, Hershey may be connected to: Saban Sawit Sabur, Sepanjang Intisurya Mulia, Lanang Agro Bersatu, PT Paramitra Internusa Pratama, PT Jabontara Eka Karsa
- According to our H2-20 mill list, through our direct suppliers, Hershey may be connected to: Saban Sawit Sabur, Sepanjang Intisurya Mulia, Lanang Agro Bersatu, PT Paramitra Internusa Pratama

Progress Updates on Addressing Grievance Allegations

- June 2019: Hershey with Earthworm Foundation investigated possible supply chain connections to the 10 listed mills and confirmed possible indirect connection to some of the mills through direct suppliers.
 - Bunge listed that Pundi Lahan Khatulistiwa is suspended from their supply chain. More information on their [public grievance list](#).
 - Fuji conducted and closed investigation on PT Paramitra Internusa Pratama finding no linkage to land clearing through [GAR documentation](#). Fuji, with their direct supplier, conducted and closed investigation on PT Jabontara Eka Karsa finding no linkage to land clearing. Fuji confirmed no direct connection to Saban Sawit Sabur and are engaging the mill through their direct supplier and monitoring announcement of an NDPE Policy and spatial area. More information on their [public grievance list](#).

- AAK is engaging Genting Plantations, parent company of PT Sepanjang Intisurya Mulia, through their direct suppliers. More information on their [public grievance list](#).
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Leuser Ecosystem

Case # 19-05-001

Received from: Rainforest Action Network (RAN)

Date Received: May 2019

Status: Monitoring / Suspended PT SPS II, PT Indo Alam, PT Laot Bangko and PT Indo Sawit Perkasa

Summary:

- Allegations of deforestation and/or peatland development
- [RAN article](#) reported deforestation in Indonesia's Leuser Ecosystem (Aceh Timur) and formally submitted grievances on 12 companies, alleged to have been clearing forests for palm oil production.
- The companies are:
 1. PT Nia Yulided
 2. PT Putra Kurnia
 3. PT Tualang Raya
 4. PT Indo Alam
 5. PT Tegas Nusantara
 6. PT Perkebunan Nusantara (PTPN) I Blang Tualang
 7. PT Surya Panen Subur II
 8. PT Laot Bangko
 9. PT Agra Bumi Niaga
 10. PT Dua Perkasa Lestari
 11. PT Kallista Alam
 12. PT Indo Sawit Perkasa
- November 2018: Hershey suspended PT Surya Panen Subur II (PT SPS II).
- June 2020: Hershey placed 'No Buys' on PT Indo Alam, PT Indo Sawit Perkasa, and PT Laot Bangko
- September 2020: Hershey placed a 'No Buy' order on PT Kallista Alam
- May 2021: Hershey placed a 'No Buy' order on PT Nia Yulided

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any of the listed companies.
- According to our H2-19 and H1-20 mill list, through our direct suppliers, Hershey may be connected to Perkebunan Nusantara I (PTPN1)

Progress Updates on Addressing Grievance Allegations

- November 2018: Hershey instructed the removal of SPS/SPS II from its supply chain based on continued NDPE violations in the Leuser Ecosystem.

- May 2019: Hershey with Earthworm Foundation investigated possible supply chain connections to the 12 listed companies. Confirmed possible indirect connection to two of the 12 through direct suppliers.
 - September 2019: Hershey notified direct suppliers with potential connections to identify each supplier's position and confirm if sourcing from the listed companies. Hershey also updated our Palm Oil Facts page with latest status of internal due diligence around connection to the two companies
 - AAK confirmed that PT SPS II is suspended from their supply chain and confirmed that PTPN1 appears as a group on their mill list. AAK is engaging PTPN through their direct supplier ([grievance log](#)).
 - Bunge confirmed that PT SPS II is suspended from their supply chain and confirmed no direct connection to PTPN1 and are engaging through their direct suppliers ([grievance log](#)).
 - Cargill confirmed that PT SPS II is suspended from their supply chain and is monitoring compliance with milestones set by GAR, their direct supplier. Cargill confirmed no direct connection to PTPN1 and are engaging through their direct suppliers; GAR suspended PTPN1 from their supply chain in Q1 2019 ([grievance log](#)).
 - Fuji confirmed that PT SPS II is suspended from their supply chain and confirmed no direct connection to PTPN1 and are engaging through their direct supplier to analyze mapping of any developments ([grievance log](#)).
 - December 2019: As of H1-19 mill list, SPS/SPS II no longer appears in our supply chain.
 - May 2020: Hershey is a sponsor of Earthworm Foundation's Area for Priority Transformation Program (APT) in Southern Aceh. Through APT and with our suppliers, we are supporting engagement with PT ISP and PT Laot Bangko on NDPE compliance
 - June 2020: Hershey placed 'No Buys' on PT Laot Bangko, PT Indo Alam and PT Indo Sawit Perkasa
 - September 2020: Hershey placed a 'No Buy' order on PT Kallista Alam. See case # 20-9-002
 - November 2020: RAN's [blog](#) alleges that PT Nia Yulided and PT Putra Kurnia continue to deforest, illegally log and build new roads in Aceh Timur within the Leuser Ecosystem.
 - March 2021: RAN's [blog](#) alleges that PT Nia Yulided has continued logging and building roads in Aceh Timur as recently as January 2021 despite moratoriums put in place by national and Aceh provincial governments on clearings in Leuser Ecosystem.
 - April 2021: RAN's [blog](#) alleges that PT Nia Yulided cleared over 119 acres of forest in March 2021.
 - May 2021: Hershey has placed a preemptive 'No Buy' order on PT Nia Yulided. We recognize that three mills in our supply chain are at highest risk of sourcing FFB from PT Nia Yulided – Koperasi Prima Jasa, Anugrah Fajar Rezeki, and Ensew Sawita who we're connected to through AAK, Bunge, and Cargill. Our suppliers are made aware of this proactive suspension.
 - Cargill confirmed that PT Nia Yulided is on their No Buy list and would remain suspended until further evidence is provided on their remediation efforts.
 - June 2021: RAN [reports](#) that PT Tualang Raya announced their commitment "to stop land clearing and adopt a No Deforestation, No Peatland and No Exploitation policy which details actions it will take to comply with the palm oil sourcing policies of major brands and traders." PT TR joins other companies, including PT. Indo Sawit Perkasa and PT Agra Bumi Niaga, in developing NDPE policies.
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Felda Global Ventures Holdings'

Case # 18-12-001

Received from: Roundtable on Sustainable Palm Oil (RSPO)

Date Received: December 2018

Status: Suspended FGV Holdings

Summary:

- Allegations of human rights and labor issues
- RSPO has [suspended](#) the Principles and Criteria (P&C) certification processes for all uncertified units of Felda Global Ventures Holdings' (FGV Holdings) and reimposed its suspension the on FGV Holding's Kilang Sawit Serting
- December 2018: Hershey suspended FGV Holdings and has maintained this suspension.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with FGV Holdings. In Dec-18, we instructed our direct suppliers to remove FGV from our supply chain as well.
- According to our H2-19, H1-20, and H2-20 mill list, through our direct suppliers, Hershey may be connected to FGV Holdings

Progress Updates on Addressing Grievance Allegations

- December 2018: Hershey followed the RSPO's suspension and similarly suspended FGV for illegal labor practices. We instructed all of our direct suppliers to remove them from our supply chain. Hershey did not reinstate FGV when RSPO lifted the suspension in Jul-19. FGV remains suspended from our palm supply chain.
- January 2020: In light of the Jan-20 RSPO suspension of FGV, Hershey reached out to our direct suppliers, AAK, Bunge Loders Croklaan, Cargill and ISF that still show supply chain connections to FGV for updates on their efforts to remove FGV as requested by Hershey in Dec-18.
- July 2020: Hershey followed up with direct suppliers who still show connection to FGV in our H2-2019 mill list.
 - Bunge confirmed that they do not directly source from FGV and no 'no buy' order is formally in place.
 - Wilmar is engaging with FGV to ensure continued implementation of FGV's action plans to improve labor practices. In March 2020, FGV published the [background and summary of their action plan](#) related to the Fair Labor Association (FLA) program which FGV joined in November 2019. action plans were released in March 2020. FGV's performance will be monitored and evaluated by the FLA.
 - AAK is primarily indirectly connected to FGV through their Tier 1 suppliers. In addition to their FLA program, FGV has also been active with the United Nation's International Organization for Migration and Earthworm Foundation for a labor supply chain mapping project in efforts for FGV to align its recruitment processes and procedures with international standards. FGV sustainability updates for July 2020 can be found [here](#).
- FGV continues to share progress reports pertaining to the RSPO complaint [here](#).
- September 2020:
 - [Associated Press article](#) alleging human rights violations within Felda and FGV operations

- Hershey followed up again with direct suppliers who still show FGV in our supply chain to request their action plan to remove them per our suspension established in December 2018.
- U.S. Customs and Border Protection (CBP) issued a [Withhold Release Order](#) (WRO) against palm oil and palm oil products made by FGV, its subsidiaries and joint ventures
- FGV released a [public statement](#) in response to U.S. CBP's WRO on September 30
- October 2020: FGV released a [public statement](#) with updates and developments regarding their engagement with U.S. CBP
- 2020: Hershey is sponsoring a Malaysia refiner to participate in Earthworm Foundation's Tools for Transformation (T4T) system in order to scale best practices at the mill and plantation level. T4T's online platform which includes a self-assessment questionnaire, practical action planning and step-by-step tools to support mills and plantations to implement NDPE. Through this sponsorship, 90 additional Malaysian mills – including FGV mills – linked to the refiner are expected to be enrolled and understand how they can strengthen their compliance to and implementation of NDPE.
- March 2021: Felda has made a move to acquire the majority shareholding in Felda Global Ventures (FGV) with 83% ownership. This brings some uncertainty as to whether the approach to sustainability will change as a result and specifically on how quickly they will move to address the issues that led to the U.S. CBP ban. Hershey will continue to monitor in the coming weeks.
- May 2021: On March 31st the FLA published its [report](#) highlighting the progress FGV have made in achieving their action plan. FLA identify that FGV is making positive steps towards implementing their 'Action Plan 2020'. However, there are still issues with labor working hours and this is, in part, due to the current legislation in Malaysia that allows working hours to be higher than the FLA's Workplace Code of Conduct requirement. Additionally, there is no evidence to suggest that FGV have established remediation procedures to address incidences of forced labor. Moreover, FGV still needs to strengthen their efforts to properly train workers regarding their labor rights. The FLA also note that FGV needs to continue to improve its grievance mechanisms.

Austindo Nusantara Jaya

Case # 18-09-010

Received from: Greenpeace

Date Received: September 2018

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace's "[Final Countdown](#)" [report](#) alleges Austindo Nusantara Jaya (ANJ) not publishing new documentation in accordance with the New Planting Procedure on the RSPO website for stakeholder consultation. It also indicates ANJ's original HCV assessment failed to identify areas of primary forest, and the existence of government surveys indicating peat within the concession.
- Chain Reaction Research's [2017 Stranded Assets](#) report identifies ANJ has many hectares of stranded land assets which cannot be developed without being at risk of violating NDPE policies

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Austindo Nusantara Jaya (ANJ).

- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to ANJ and one of its mills

Progress Updates on Addressing Grievance Allegations

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier's position on the grievance and confirm if sourcing from the listed companies.
- October 2020:
 - Several direct suppliers, including AAK and Bunge, have indicated that ANJ is suspended from their supply chain due to land clearing violations.
 - Hershey is aware that indirect supplier, GAR, is tracking ANJ's implementation progress on their Recovery Plan. ANJ has published their [first progress report](#). Details of GAR's monitoring can be found on their [grievance log](#).
- November 2020: ANJ has published its 1st progress report following its May 2019 commitment to a recovery plan that can be [found here](#). Hershey understands that direct supplier, Bunge, has lifted suspension on ANJ as indicated in their [grievance log](#).
- March 2021: Hershey understands from Wilmar's [grievance log](#) that their Suspension Committee has lifted the suspension on ANJ in March 2021 following review of ANJ documentations.

Bumitama Agri

Case # 18-09-009

Received from: Greenpeace

Date Received: September 2018

Status: Closed

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace's "[Final Countdown](#)" report alleges Bumitama Agri of being involved in "concession laundering" --selling and re-buying concessions, to hide its complicity in deforestation and to circumvent RSPO rules.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Bumitama Agri
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to Bumitama Agri

Progress Updates

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier's position on the grievance and confirm if sourcing from the listed companies.
- November 2020: Hershey understands following the Greenpeace Report, Bumitama Agri released a statement in September 2018. Indirect supplier, GAR, also engaged Bumitama Agri and released this report following that engagement in November 2018, also documented on GAR's [grievance log](#).
- March 2021: A report from Greenpeace titled [Destruction: Certified](#) features as a case study, Bumitama's clearing of 11,100ha of forest without HCV assessments between 2005 and 2018. This

has been achieved through elaborate transfer-of-ownership schemes to circumvent RSPO regulations.

Central Cipta Murdaya & Hardaya Inti Plantations

Case # 18-09-008

Received from: Greenpeace

Date Received: September 2018

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace’s “[Final Countdown](#)” report alleges that Central Cipta Murdaya and Hardaya Inti Plantations (HIP) does not have a NDPE policy.
- Chain Reaction Research’s [2017 Stranded Assets](#) report identifies HIP has many hectares of stranded land assets which cannot be developed without being at risk of violating NDPE policies

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Cipta Cakra Murdaya
- According to our H2-19 and H1-20 mill list, through our direct suppliers, Hershey may be connected to Cipta Cakra Murdaya and Hardaya Inti Plantations
- According to our H2-20 mill list, through our direct suppliers, Hershey may be connected to Hardaya Inti Plantations

Progress Updates

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier’s position on the grievance and confirm if sourcing from the listed companies.
- October 2020: Direct suppliers have indicated that PT HIP committed to a moratorium on land clearing in 2017 and engaged with AidEnvironment on developing capacity to comply with NDPE requirements. Wilmar is monitoring Hardaya Plantations Group’s commitment to the moratorium. Details can be found on Wilmar’s [grievance log](#).

Djarum/Hartono Plantations Indonesia (HPI-Agro)

Case # 18-09-007

Received from: Greenpeace

Date Received: September 2018

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace’s “[Final Countdown](#)” report alleges Djarum/HPI Agri illegally cleared government protected peatland in West Kalimantan.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Djarum/HPI Agro
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to Djarum/HPI

Progress Updates

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier’s position on the grievance and confirm if sourcing from the listed companies.
 - October 2020: Direct supplier indicates that HPI Agro committed to a moratorium in 2017 and that HCS/HCV assessments would be completed in 2018. Hershey will follow up with our suppliers to understand if the HCS/HCV assessments were conducted and submitted.
 - November 2020: Wilmar has confirmed that HPI Agro’s moratorium is still in place and that there is no current plan for an HCV-HCS assessment.
 - April 2021: A recent [article from Chain Reaction Research](#) indicates that Djarum is involved in a current Forest Stewardship Council [complaint](#) regarding deforestation between 2013 and 2017 on its PT Fajar Surya Swadaya (FSS) and PT Silva Rimba Lestari (SRL) timber concessions.
-

Gama Plantation/ KPN Corporation

Case # 18-09-006

Received from: Greenpeace

Date Received: September 2018

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace’s “[Final Countdown](#)” report alleges deforestation in Gama’s concessions
- Mighty Earth ranks Gama in their list of [Top 10 Deforesters](#)

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Gama Plantations
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to Gama / KPN

Progress Updates

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier’s position on the grievance and confirm if sourcing from the listed companies.
- September 2020: Hershey understands that Gama – now KPN Corp – has published a [NDPE Time Bound Action Plan](#) against which they published their [second progress report](#) in November 2019.

Genting Plantations

Case # 18-09-005

Received from: Greenpeace

Date Received: September 2018

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace’s “[Final Countdown](#)” report alleges Genting Plantation of being the subject of active RSPO complaints related to the killing of an orangutan on one of its plantations in 2017 and illegal plantation development by three of its subsidiaries.
- Chain Reaction Research’s [2017 Stranded Assets](#) report identifies Genting Plantations has many hectares of stranded land assets which cannot be developed without being at risk of violating NDPE policies

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Genting Plantations
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to Genting Plantations

Progress Updates

- September 2020:
 - Hershey notified its direct suppliers with potential connections to identify each supplier’s position on the grievance and confirm if sourcing from the listed companies.
 - Genting committed to HCV and HCS assessments in end 2019; they are now publishing these [assessments](#).
- May 2021: Hershey notes the importance that Genting declare its true total land bank, comprised of which concessions, along with development plans.

Indonusa Group

Case # 18-09-004

Received from: Greenpeace

Date Received: September 2018

Status: Suspended

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace’s “[Final Countdown](#)” report alleges Indonusa Group does not have a public NDPE policy.
- September 2020: Hershey placed a ‘No Buy’ order on Indonusa Group

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Indonusa Group
- According to our H2-19, H1-20 and H2-20 mill list, Hershey is not connected to Indonusa Group

Progress Updates

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier's position on the grievance and confirm if sourcing from the listed companies.
 - November 2020: Suppliers, including Wilmar and Fuji, have indicated they have previously suspended Indonusa
- September 2020: Hershey placed a 'No Buy' order on Indonusa Group

Lembaga Tabung Haji

Case # 18-09-003

Received from: Greenpeace

Date Received: September 2018

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace's "[Final Countdown](#)" report alleges Lembaga Tabung Haji, holding company of TH Plantations Group does not have a public NDPE policy.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Lembaga Tabung Haji
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to Lembaga Tabung Haji and TH Plantations

Progress Updates

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier's position on the grievance and confirm if sourcing from the listed companies.
- January 2021: Through Wilmar's follow-up with TH Plantations outlined in their [grievance log](#) and indications that re-entry criteria has been launched, Hershey will monitor TH Plantations Group progress on re-entry criteria being met through Wilmar.

NPC Resources

Case # 18-09-002

Received from: Greenpeace

Date Received: September 2018

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace’s “[Final Countdown](#)” report alleges NPC Resources has no public NDPE policy.
- Mighty Earth’s Rapid Response [Report 25](#), [Report 26](#), and [Report 27](#)

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with NPC Resources
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to NPC Resources

Progress Updates

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier’s position on the grievance and confirm if sourcing from the listed companies.
- October 2020: Hershey understands through Wilmar’s [grievance log](#) of their engagement with NPC to conduct relevant assessments at PT Sumber Alam Selaras (PT SAS) relating to NDPE compliance. Hershey will follow-up with Wilmar to understand the progress that NPC has made based on the assessment completed in 2018 and the status of the PT SAS moratorium.

Tunas Baru Lampung/Sungai Budi

Case # 18-09-001

Received from: Greenpeace

Date Received: September 2018

Status: Suspended Tunas Baru Lampung/Sungai Budi

Summary:

- Allegations of deforestation and/or peatland development
- Greenpeace’s “[Final Countdown](#)” report alleges Sungai Budi has no public NDPE policy and claims that the company is underreporting their landbank to the RSPO
- September 2020: Hershey placed a No Buy order on Tunas Baru Lampung/Sungai Budi

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with Sungai Budi
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to Sungai Budi and one of its mills

Progress Updates

- September 2020:
 - Hershey notified its direct suppliers with potential connections to identify each supplier’s position on the grievance and confirm if sourcing from the listed companies.
 - Hershey placed a No Buy order on Tunas Baru Lampung/Sungai Budi
- October 2020: Several direct suppliers, including AAK, Bunge, Fuji and Wilmar, confirmed that Tunas Baru Lampung/Sungai Budi has been suspended from their supply chain.

- November 2020: Hershey is following up with several direct suppliers who have indicated they've suspended Tunas Baru Lampung/Sungai Budi but still are showing connections through our H1-20 mill list.
- May 2021: Hershey continues to be connected to Tunas Baru Lampung/Sungai Budi through Bunge, Cargill and Fuji despite our no buy order. We are following up with these suppliers to reiterate our no buy order.
- June 2021: Cargill updated Hershey that Tunas Baru Lampung/Sungai Budi is suspended from their supply chain and should not have been included in their recent mill list connections with Hershey.

Astra Agro Lestari

Case # 18-06-001

Received from: Mongabay

Date Received: June 2018

Status: Monitoring

Summary:

- Allegations of deforestation and/or peatland development; land grabbing
- [Mongabay alleges](#) PT Mamuang and PT Pasang Kayu, subsidiaries of Astra Agro Lestari (AAL), may be involved in land grabbing from farmers in Central Sulawesi, Indonesia
- In 2015, Rainforest Foundation Norway [released a report](#) alleging that AAL deforested 14,000 hectares since 2007 for palm plantations
- Chain Reaction Research's [2017 Stranded Assets](#) report identifies AAL has many hectares of stranded land assets which cannot be developed without being at risk of violating NDPE policies.

Suppliers and Palm Oil Link to Hershey

- Hershey has no direct sourcing relationship with any Astra Agro Lestari
- According to our H2-19, H1-20 and H2-20 mill list, through our direct suppliers, Hershey may be connected to AAL

Progress Updates on Addressing Grievance Allegations

- September 2020: Hershey notified its direct suppliers with potential connections to identify each supplier's position on the grievance and confirm if sourcing from the listed companies.
- January 2021: Based on supplier feedback, Hershey acknowledges that PT AAL through its subsidiaries are referred to in various RAN Leuser watch reports. We will continue to monitor the actions of PT AAL through our direct suppliers.
- May 2021: Direct supplier, Wilmar, has filed an [updated grievance raised by P&G](#) that was brought by WALHI Central Sulawesi regarding land conflict at PT AAL's subsidiaries; PT Mamuang, PT LTT and PT ANA. Details of Wilmar's follow-up with PT AAL are detailed in their [grievance log](#).
- Please see Case # 21-05-001 for case linked to Astra International/Jardine Matheson, parent owners of PT AAL, who also own sister mining company Agincourt.